



# TIPS TO GAIN THE BEST PERFORMANCE FROM YOUR SPEED QUEEN WASHER

Your New Washer is designed to cater for all degrees of soiling. We recommend selecting wash times to suit your soiling level if possible. Use high quality detergents, pre mix in a container of hot water thus allowing the ingredients to activate before adding to the machine. Using too much detergent can result in excess foam. It is recommended to use less than the amount of detergent recommended by the Detergent Manufacturer, as these machines have modern high efficiency wash actions –Liquid Detergents dilute most effectively in your wash water potentially giving better results.

1. Sort garments carefully --- Always sort dark colors from light colors. Towels should be washed separately from other fabrics to reduce the risk of cross contamination between materials.

If possible, do not wash heavily soiled items with lightly soiled ones.

2. Pretreat spots, stains and heavily soiled areas --- Detergents, hand soap, or special pretreat products can effectively pretreat stains. Soaking, prior to the wash cycle will improve cleaning results. Use a warm water presoak for oily soiled items and a cold water presoak for protein stains.

Generally, soak periods of up to 60 minutes are sufficient for most loads.

3. Load the washer loosely --- For a good washing action. Too many clothes in the wash tub can result in poor cleaning, linting or wrinkling. When using a top loading washer place dry, unfolded clothes loosely in the tub to the top row of holes for a full load. In addition, use the correct level of water. Adjust the water level to each load so it is visibly covering the load. Too little water can cause fabric to fabric wear

4. Choose the correct detergent --- The type of detergent used may also affect the cleaning performance.

Generally, granular detergents are recommended for hard water conditions and loads containing mud or clay types of soils. (ALWAYS ADD CLOTHES AFTER DETERGENT)

Liquid detergents dissolve better in cold water and work well on greasy/oily stains.

If cleaning results are not as expected, try different types or brands.

5. Avoid Using extra detergent --- Detergent removes soil and lint and prevents it from re-depositing on the wash load. Manufacturers recommendations on the packaging are for average conditions, and actual dosage levels will vary from household to household. If the clothes are heavily soiled, (treat the stains before the wash) if the load is extra large or the water hard, more than the recommended dosage may be required.

Conversely, if the water is extremely soft, or only small loads are being washed, less than the recommended dosage will be required, preventing residue from being trapped in the fibers.

And collecting between the inner and outer wash tubs.

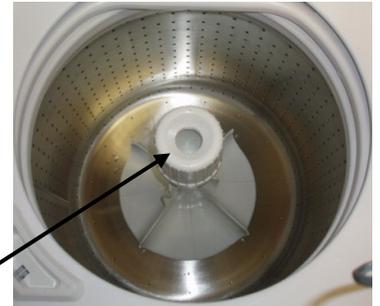
6. Warmer Water Enhances Detergent Effectiveness --- The energy from the water temperature not only affects the removal of soils, but it also has an effect on the chemical energy (detergent) added to the load. As the temperature of the water increases, chemical reactions (the efficiency of the detergent and other additives) proceed at a greater speed. The speed doubles with each 7 Degree Celsius rise in temperature.

7. When using Fabric Conditioner, ensure it is diluted and only add up to the recommended level in the dispenser. Select the correct cycle to allow dispersion at the correct time of the cycle. And clean the dispenser cup at the end of the wash. NB: Detergent and Fabric Conditioner may combine to form a slimy film within your machine, this increases the opportunity for linting and re depositing on subsequent wash loads. Sometimes following large or unbalanced wash loads. Regularly Clean your machine for better results on laundry day.

# CLEANSING WASH PROCEDURE



1. Empty the washing machine.
2. Select HOT wash with a maximum water level.
3. Fill the machine with water (no clothes).
4. While filling add two or three large cups of "Epsom Salts".(or selected cleaner)
5. Let the washer agitate for 5 minutes.
6. Stop the agitation (lift lid or press pause).
7. Allow the machine to soak for a minimum of eight hours.
8. Re-commence the wash cycle (close lid and press START).
9. Allow the machine to finish the full normal wash program.
10. Lift off the fabric conditioner tub (at the top of the agitator) rinse and wipe clean – then replace firmly



**Please Note:** If you would like to check the drain outlet hose whilst in the spin and pump out segment, you may notice the tepidity (colour and soil level) of the outlet water. This is a good indication of the build up of excess chemicals in the laundry process.

**NB:** A single application of this procedure is generally enough to ensure that the washer is cleaned internally.

However on washers that have an excessive build up of un-dissolved detergent and oils, this process may need to be repeated.

Please note that, conducting regular hot water washes every sixth wash, after the initial cleansing procedure may eliminate this process.

As detergent formulations change from batch to batch, it is important to regularly review the detergent manufacturer's instructions.

By systematically reducing the dose of detergent, monitoring the wash result and performing a cleaning cycle, you will save money, time, and gain satisfaction from your laundry. To gain the best result on all programs and options from your Speed Queen Washer, please read the Use & Care Guide supplied with your purchase.